A NEW PROMISE:
Ensuring Equitable Financial Aid Design for College Students in Tennessee

The Education Trust—Tennessee
Introduction

For Tennessee’s students from economically vulnerable backgrounds, the rising cost of attending college—inclusive of tuition, fees, books, and living expenses—threatens equal opportunity and the promise of higher education. Rising tuition and fees, combined with skyrocketing living expenses, disproportionately impact students who are unable to count on the financial support of their families. To manage those costs, students increasingly are working multiple jobs, withdrawing from or enrolling in fewer courses, and sacrificing basic needs while balancing their academic success. For far too many Tennesseans, the disproportionately large unmet costs for students from low income backgrounds jeopardize their access to a postsecondary credential or degree.1

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need-based aid programs, like the Federal Pell Grant or the Tennessee Student Assistance Award (TSAA) provide financial assistance directly to students who come from low-income households and are shown by research as effective levers for promoting economic mobility for students.3 Despite the importance of these programs to driving Tennessee’s economic and attainment goals, neither have kept pace with dramatically rising costs4—leaving students to foot the bill.

To address the issue of college affordability, Tennessee offers one of the most robust financial aid portfolios in the nation but lags far behind in the proportion of aid allocated to students solely on the basis of financial need. A large variety of scholarships with inconsistent eligibil-
ity and renewal rules, too, creates a confusing, inflexible ecosystem that mitigates the value of Tennessee’s large investment, particularly for students whom financial aid is most essential. Today, Tennessee’s Pell-eligible students graduate at rates 22 percentage points lower than their non-Pell peers. While lowering the cost of attendance for all Tennesseans should be applauded, financial aid systems must be streamlined, and recognize a student’s unique circumstances and needs to ensure that dollars are equitably distributed to those whose access and success in college depend upon it.

To understand how costs in higher education impact behaviors and academic success for Tennessee’s Pell-eligible students, The Education Trust — Tennessee conducted a statewide survey and focus groups amongst current undergraduate students, along with an analysis of Tennessee’s financial aid system. Using this data, Ed Trust — TN has identified key recommendations for state policymakers to streamline and recognize student circumstances in our financial aid ecosystem that will cement Tennessee as a national leader in college affordability for all.

**Research Methodology**

Ed Trust — Tennessee sent surveys to Tennessee undergraduate students to provide a broad overview of how students experience costs while pursuing a postsecondary education. To ensure a diverse audience, surveys were shared via the Tennessee Alliance for Equity in Education, a coalition of over 80 organizations across the state convened by The Education Trust — Tennessee. Additionally, they were sent by email and amplified over social media through The EmpowerEd Student Network, The Thrive Student Network, and Ed Trust’s higher education campus partners. The survey requested baseline information about which scholarships students received, behaviors related to academic success as a result of financial cost, how many hours they were working while in school, amongst other questions. Representing public and private, 4-year, community college, and Tennessee Colleges of Applied Technology across Tennessee’s grand divisions, 532 total students participated in the survey. Of survey respondents:

- 19 percent identified as Pell-eligible
- 61 percent identified as a first-generation college student
- 74 percent identified as enrolling full-time in the current semester

Considering demographic responses of participants, the number of Pell-eligible students is likely underreported in this survey. This is likely due to lack of knowledge about Pell-status, and the optional nature of the survey question asking for Pell-status, amongst other potential reasons.

Students who self-identified as Pell recipients were then invited to participate in a paid, 40-minute Zoom focus group to share their in-depth experience managing expenses while pursuing a postsecondary degree. Of the 101 Pell recipients who responded to the survey, 21 total students participated in a focus group, representing community colleges and 4-year universities across Tennessee.
Key Findings: How do Students Manage Costs while Pursuing Higher Education?

College Affordability Goes Far Beyond Just Tuition

While traditional rhetoric around college affordability revolves around tuition, rising non-tuition-related costs like rent, groceries, childcare, and transportation are realities that students must also balance while in school. 1 in 3 survey respondents indicated that they did not currently have the resources to cover medical and health-related expenses, followed closely by housing and tuition costs. Nearly half of respondents indicated they were financially responsible for supporting a dependent or a family member, as well. While affording high tuition costs are top of mind for students, dealing with life’s realities while enrolled remains a challenge for many Tennesseans.

“My parents are struggling financially so it’s just helping my parents pay for their bills. We’re all struggling so I’m helping half and half. Mostly everything — car bills, insurance, all that. I’m worried — that’s why I’m working two, three jobs now just to help my parents.”
— Student at a public 2-year community college, Middle TN

Inability to Meet Costs Now, Impedes Success and Costs More Later

In order to graduate on time*, students must enroll in an average of 15 credit hours per semester. Despite this, over two-thirds of students indicated that they enrolled in fewer courses at the beginning of a semester, and over half indicated they dropped a course during a semester as a result of financial cost. For those who cannot afford to enroll in 15 credit hours per semester — either because they need to work more hours to support themselves or because they simply cannot afford the added tuition costs — students must tack on additional semesters at school to make up those classes. Added time in school incurs additional costs for students, elongates the amount of time in which an adverse life event could cause them to stop out, and could end their scholarship eligibility — meaning that students who struggle financially end up paying substantially more and take longer to obtain their degree.

*“On-time” refers to a student pursuing an Associate’s degree graduating within 2 years, or a student pursuing a Bachelor’s degree graduating within 4 years.

Figure 3: Responses to Ed Trust – TN’s survey indicating the extent to which students felt they had enough financial resources to cover each category of expenses.

“I think if anything because of the stress and balance of having to work and be a student I had to add another semester to my college degree. That was something that was frustrating and hard to manage because it’s extra money and time.”
— Student at a 4-year private university in Middle Tennessee

To Meet Costs, Pell-eligible Students Work Far More than Non-Pell Peers

While most responses were consistent across Pell and non-Pell students, one clear differentiation arose: hours worked while in school. Over half of Pell-eligible students indicated they were working over 20 hours a week while in school, nearly double that of their non-Pell peers.

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As a result of financial cost...

<table>
<thead>
<tr>
<th>Response</th>
<th>Yes (%)</th>
<th>No (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>I have or have considered transferring institutions</td>
<td>51.6%</td>
<td>48.4%</td>
</tr>
<tr>
<td>I have observed my peers discontinuing their education</td>
<td>79.8%</td>
<td>20.2%</td>
</tr>
<tr>
<td>I have observed my peers dropping courses during a semester</td>
<td>77.3%</td>
<td>22.7%</td>
</tr>
<tr>
<td>I have considered discontinuing my education</td>
<td>58.4%</td>
<td>41.6%</td>
</tr>
<tr>
<td>I have dropped courses during a semester</td>
<td>51.0%</td>
<td>49.0%</td>
</tr>
<tr>
<td>I have enrolled in fewer courses at the beginning of a semester</td>
<td>68.7%</td>
<td>31.3%</td>
</tr>
</tbody>
</table>

Figure 4: Responses to Ed Trust – TN’s survey indicating whether students engaged in certain academic-related behaviors as a result of financial cost.

“I have been really hard these four years just because you want to put 100% into your academics but there’s a lot of things financially that we don’t have the privilege of not caring about ... I didn’t get to do a lot of things that other college students get to do like being on campus, meeting new people, networking. My classes would be done and I had to go to work.”

— Student at a private 4-year university in Middle TN

While many students work while they are enrolled in school, students must balance work with academics, extracurriculars, and personal responsibilities. Unfortunately, having to work more hours to afford the cost of attendance, oftentimes in jobs irrelevant to their field of study, threatens a student’s ability to focus on their academics and participate in professional development opportunities. Importantly, research suggests that working while enrolled is related to positive academic outcomes, but that exceeding the 20 hours per week threshold is associated with a negative relationship on a student’s GPA. For Pell students—of which over 30 percent of respondents reported working over 30 hours a week—meeting this balance is increasingly a challenge, disproportionately threatening their academic and professional success.

On average, how many hours a week do you work during the school year?

<table>
<thead>
<tr>
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<th>Pell</th>
<th>Non-Pell</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>10.3%</td>
<td>18.8%</td>
</tr>
<tr>
<td>1-10</td>
<td>18.8%</td>
<td>5.3%</td>
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<td>11-20</td>
<td>10.8%</td>
<td>19.6%</td>
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<tr>
<td>21-30</td>
<td>33.3%</td>
<td>19.6%</td>
</tr>
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<td>31-40</td>
<td>20.6%</td>
<td>14.6%</td>
</tr>
<tr>
<td>40+</td>
<td>5.1%</td>
<td>7.6%</td>
</tr>
</tbody>
</table>

Figure 5: Responses to Ed Trust – TN’s survey indicating how many hours per week students were working during the school year, disaggregated by Pell respondents and non-Pell respondents.

“I let go of my job because it was too much stress ... I had some money saved up, but whenever money would run out I had to find another job. I would work at one job, and after I would go back to Walgreens. School is a full time job and I work school hours; I would try to take online classes in the evening if I could. It would range from 32-40 hours a week. For me, the job that I let go of was the job that was for my career and the jobs I have now are to make ends meet and pay the bills.”

— Adult student at a 2-year community college in Middle Tennessee
Key Findings: A Deeper Dive Into Tennessee’s Pell Student Experience

In total, 101 Pell-eligible students were invited to a focus group opportunity, of which 21 total students participated. Generally, focus group narratives aligned with the overall survey results. While many Pell students believe in the value and return on investment of higher education, the high cost of attendance has forced students to make significant sacrifices to simply remain in school. Generally, four key themes arose from the focus groups:

1. **Students Feel Underprepared and Unsupported**
   Focus group participants indicated a lack of preparation for the variety of financial responsibilities in college, pointing towards hidden fees, books, and the sheer total cost being overwhelming. Often, students reported their high school counselors simply had too heavy of a caseloads, and could only walk them through the basics of applying for college—meaning that they were left to fend for themselves through a complex, opaque system. Particularly for first-generation students, this meant that students lost out on scholarship opportunities and were often unsure over whether they would be able to meet their financial obligations.

   “I was super unprepared even applying. The guidance counselor was assigned too many students to be effective. Being the first in my family, I didn’t even realize the scholarship application was due a month before my application to the school, so I lost out on many scholarship opportunities.”

   —Student at a public, 4-year university in Middle Tennessee

2. **Rising Non-Tuition Related Costs**
   The vast majority of Pell students expressed concern over paying for increasing cost of living on top of tuition costs, particularly in areas where housing costs have increased dramatically. Nearly 1 in 3 total survey respondents indicated that they did not feel they had enough financial resources to cover the cost of housing. While some indicated that living with relatives helped keep costs down, others indicated that they were also financially supporting their families or other dependents.

   ![Figure 6: Responses to Ed Trust – TN’s survey indicating whether a student is currently financially supporting a dependent or member of their family.](image)

   - Yes: 47.7%
   - No: 47.7%
   - Prefer not to disclose: 4.7%

3. **Completion Grants: Addressing Student Life Circumstances in State Policy**
   TCA § 49-7-178 created a pilot 4-year completion grants program, available to Pell-eligible Tennessee Promise students and administered by inAchieves and the Ayers Foundation to help students cover non tuition costs like food, transportation, housing, books and supplies, and class specific fees. In its first year, this program awarded over $240,000 to over 700 students with each recipient receiving about $343, with the most frequently requested categories being transportation and food costs. Importantly, Knox Promise students who received a completion grant alongside inAchieves COMPLETE coaching persisted at higher rates, earned more credits, and had higher GPAs than their peers who did not receive a grant.

   ![Completion Grants](image)
Sacrifices and Finding Balance

“Basically anything that is an accessory I had to opt out of. I opted out of textbooks because they are each $100. I asked someone to let me use theirs — I looked at people’s computers or asked a professor if I could see what the reading was about. I didn’t have the textbooks because it had to be an accessory.”

— Student at a public, 4-year university in East Tennessee

Pell students commonly shared about their sacrifices to afford college — working full-time, dropping courses, not buying books, sacrificing groceries, and sacrificing time to read or spend with friends and family. Many expressed that because they were constantly worrying about affording the bare minimum expenses, they were unable to focus on their academic success as a student — let alone attending professional development, networking, or other campus opportunities. Balancing school with work, particularly when working two or even three jobs at a time, remains one of the primary hurdles for participants, making it particularly challenging to succeed academically and professionally for Tennessee’s Pell-eligible students.

“I have been really hard these four years just because you want to put 100% in your academics but there’s a lot of things financially that we don’t have the privilege of not caring about. I don’t have that privilege to not worry if my mom can’t pay rent this month — it takes away from the focus and concentration of school. Balancing work and being a student — that’s been really difficult.”

— Student at a private, 4-year university in Middle Tennessee

Alongside strengthening financial aid systems, institution and education leaders must ensure that students can take advantage of cost limiting programs, like Tennessee Open Education as well. Tennessee Open Education provides free, high-quality instructional materials that helps ensure that students are equipped with the tools necessary to be successful academically, and are a critical lever to help mitigate growing costs.

Most Students Still Believe in the Long-Term Payoff of Higher Education

“Most important thing for me is — I’m Hispanic — making my family proud. Like I said, investing into my family and being able to help others who have had the same life as me. I want to model that for other students and guide them. Its hard to navigate higher education. Not even higher ed – high school, a lot of immigrant parents are proud of their children just to graduate from high school. That whole thing it’s something that makes it worth it to me. I’m able to give back to my community and people, and all of us go up.”

— Student at a private, 4-year university in Middle Tennessee

Overwhelmingly, current students shared that pursuit of higher education is worth the financial cost, both because of the boost in earnings and career growth, but also due to the valuable experience, learning, and their ability to make their families proud. For some, however, the presence of financial aid, or lack thereof, was the difference in whether they felt pursuing higher education was worth the sacrifices they had to make.
Key Findings: What does Data and Research Tell Us About Need-Based Aid?

Pell Grants Tend to Serve Students of Color, Community College Students More

Pell-eligible students are those who demonstrate "exceptional financial need," with 90 percent of recipients coming from households that make less than $50,000 annually. As a result, Pell students generally cannot rely on their families to provide any financial support while pursuing a postsecondary credential. The Pell Grant also serves large proportions of students of color — supporting 57% of Black students, 46% of Latino students, and 51% of Native American students nationally. In Tennessee, Pell students also make up the vast majority of community college students (66%), and are also highly concentrated at certain universities like Tennessee State University (79%), the University of Memphis (66%) and Austin Peay State University (64%).

Need-Based Aid Supports Upward Mobility But Has Dramatically Weakened Over Time

Research finds that targeted, need-based financial aid yields higher returns for students and by extension Tennessee’s economy — making it more likely that students will enroll in more credit hours, graduate on time, and have increased earnings upon graduation. Despite this, the Federal Pell Grant has drastically declined in purchasing power — once covering nearly 80 percent of the cost of a four-year degree, the maximum Pell now covers less than 30 percent. In Tennessee — where students receive on average $5,046, the average Pell Grant covers only about 20 percent of the average cost of attendance at 4-year institutions and about 40 percent at a community college. Critically, Tennessee community college students with an Adjusted Gross Index of less than $48,000 have seen their net price increase by 9 percent from 2016-2021 — the fastest growing of any income bracket. The Pell Grant’s decline in economic strength leaves growing affordability gaps for students from low-income backgrounds.

Despite a robust financial aid portfolio, Tennessee only allocates about 21 percent of funds solely on the basis of financial need — one of the lowest percentages in the country. While Pell students are not necessarily precluded from the benefits of other scholarships, eligibility requirements and last-dollar designs often disadvantage Pell students, at times ensuring that they receive little to no financial benefit from other programs.
Pell Students are Underrepresented in Tennessee HOPE and Renew at Far Lower Rates

Tennessee HOPE, Tennessee’s recently expanded merit-based scholarship, grants $4,500 per year to freshmen with a high school GPA of 3.0 or ACT of 21 or higher. Despite this generous source of funding for students, Pell-eligible students are significantly underrepresented in this scholarship. Consisting of 58 percent of all public undergraduate students in Tennessee, Pell students only make up approximately 42 percent of first-time HOPE recipients.22 While fewer Pell students initially receive HOPE, Pell-eligible students also renew the HOPE scholarship at far lower rates than their peers, likely due to a combination of requirements that students maintain full-time enrollment, a 2.75 GPA after each academic year, and a 3.0 GPA after a student’s 3rd year23. Particularity for students who cannot rely on their families to absorb unexpected costs, life circumstances can temporarily cause a decline in a student’s academic performance or a drop in enrollment intensity — potentially causing a loss of the scholarship. Unfortunately, the loss of significant aid from HOPE exacerbates students’ financial insecurity and makes it even less likely that they will ultimately persist and complete.24

Pell Students Receive and Renew Tennessee HOPE at Far Lower Rates Than Non-Pell Students

While Pell students are less likely to benefit from Tennessee HOPE, HOPE does acknowledge need for its recipients through the additional ASPIRE award. Granted to HOPE students who come from households with an Adjusted Gross Income of less than $36,000, ASPIRE allocates an additional $1,500 per year on top of the original HOPE award25. ASPIRE is a crucial supplement to HOPE for students from low-income backgrounds; however, its definition of financial need does not align with the Tennessee Student Assistance Award, leaving out a large subsection of Pell-eligible students from benefiting from the program.

Tennessee Promise Does Little to Address Affordability for Pell-Eligible Students

Tennessee Promise, perhaps the most well-known scholarship program in the state, guarantees tuition-free community college to high school seniors. Designed as a last-dollar scholarship, however, Promise does little to address the issue of college affordability for Tennessee’s most economically vulnerable students26. Because Promise only applies to tuition and fees after other scholarships are applied, students whose tuition is covered by the Pell Grant often receive zero financial benefit — leaving Pell students to still manage immense non-tuition costs. On average, a student that was ever Pell-eligible received $185 in Promise dollars in the Fall semester of 2021, while their peers who never received the Pell Grant received $1,07627. While Tennessee Promise has spurred immense growth in college-going and has supported thousands of Tennesseans toward an affordable postsecondary education. Because of its design, however, Promise does not financially support the students who need assistance the most.

For those that Promise does financially support, renewal parameters that require a student to maintain 12 credit hours per semester unfortunately means that students who must reduce their enrollment intensity due to a life circumstance will become ineligible for the scholarship. While well intentioned to ensure more students are on track to graduate quickly, this enrollment requirement leaves out many whose personal circumstances demand flexibility and whose continued enrollment may hinge on renewal of the scholarship.

Figure 9: In Fall 2021, the percent of first-time HOPE recipients who received a Pell Grant versus recipients who did not. First year renewal rate denotes the percentage of students who renew the HOPE scholarship the following Fall, disaggregated by Pell status.
The Tennessee Student Assistance Award Recognizes Need and Life Circumstances

The Tennessee Student Assistance Award (TSAA) is the only source of funding that is solely allocated on the basis of need—and is also the only of Tennessee’s three largest financial aid programs that permits part-time enrollment. Providing Pell-eligible students at public institutions with $2,000 per year, TSAA provides straightforward, targeted aid—though it only makes up about 20 percent of Tennessee’s total financial aid portfolio. While TSAA recognizes that some students by circumstance must enroll part-time, its eligibility runs out after 4 semesters for community college and 8 semesters for university students. Ironically, when compared to HOPE and Promise, TSAA is the only scholarship that ends at what is considered on-time completion, despite being the only scholarship of the three available to part-time students. This leaves part-time students with the task of finding new sources of financial assistance before they can realistically complete their degree, potentially derailing them from the benefits of a postsecondary credential.

State Financial Aid Policy Scan

Ed Trust—Tennessee compiled a policy scan of model financial aid programs that mirror Tennessee’s system but embed stronger considerations of need and circumstance for students. Model programs were selected if they were more generous, had stronger consideration of financial need, or were more flexible with eligibility and renewal requirements for students. Key areas that Tennessee policymakers should consider modeling after have been marked by a star.

### Figure 10: In Fall 2021, the average award granted by Tennessee Promise, disaggregated by a student who ever received the Pell Grant, versus those who never received Pell.

<table>
<thead>
<tr>
<th></th>
<th>Promise</th>
<th>Reconnect</th>
<th>HOPE</th>
<th>HOPE ASPIRE</th>
<th>TSAA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eligibility Rules</td>
<td>Community college/TCAT student, must apply during senior year of high school</td>
<td>Community college/TCAT student, over age of 23</td>
<td>Any sector, 3.0 GPA/21 ACT</td>
<td>Any sector, 3.0 GPA/21 ACT</td>
<td>Any sector, Pell-eligible</td>
</tr>
<tr>
<td>Enrollment Requirements</td>
<td>Full-time, continuous enrollment</td>
<td>Half-time</td>
<td>Full-time, continuous enrollment</td>
<td>Full-time, continuous enrollment</td>
<td>Half-time</td>
</tr>
<tr>
<td>Max Terms</td>
<td>5 semesters</td>
<td>5 years</td>
<td>6/10 semesters</td>
<td>6/10 semesters</td>
<td>4/8 semesters</td>
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<tr>
<td>Acknowledgment of Financial Need</td>
<td>n/a</td>
<td>n/a</td>
<td>See ASPIRE</td>
<td>Family AGI &lt;$36,000</td>
<td>Pell-eligible</td>
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<tr>
<td>Percent of Total Portfolio</td>
<td>6.10%</td>
<td>5.80%</td>
<td>42.60%</td>
<td>14.50%</td>
<td>21.10%</td>
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Frank O’Bannon Grant: Driving Indiana’s Attainment Goals through Need-Based Aid

In 2020-2021, the state of Indiana distributed more than $300M in need-based aid to students attending postsecondary institutions. The Frank O’Bannon Grant—a first-dollar award determined by a student’s Expected Family Contribution—represents the largest financial aid program in Indiana’s portfolio. Base awards for students at public institutions range from $3,000-$4,500. In 2013, the state legislature incorporated student incentives, offering “award bonuses” in addition to base awards. Students earning above a 3.0 GPA can receive an additional $900 per year; students taking 30+ credit hours per academic year (i.e., on-time status) are eligible for additional bonuses. A 2012 evaluation of the Frank O’Bannon grant found that recipients were more likely to persist to their second year and to graduate. While attainment gains cannot be attributed solely to a deep investment in need-based aid, policymakers should look to Indiana’s nearly 20 percentage point jump in postsecondary attainment since 2009 as a model to drive Tennessee’s economy forward.

• COA refers to the “Cost of Attendance,” which recognizes the annual cost to attend an institution, inclusive of living expenses;
• SAP refers to Satisfactory Academic Progress, a common financial aid eligibility requirement.

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### TN Student Assistance Award

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<tr>
<th>First / Last Dollar</th>
<th>IN Frank O’Bannon Grant</th>
<th>KY College Access</th>
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<td>First</td>
<td>First</td>
<td>First</td>
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### Income Limit

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<tr>
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<th>Pell-Eligible</th>
<th>$4,500 EFC</th>
<th>Pell-Eligible</th>
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### Min/Max Award, Public 2-Year

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<th>$0 / $2,000</th>
<th>$0 / $4,500</th>
<th>$0 / $2,500</th>
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### Min/Max Award, Public 4-Year

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### Tuition +

<table>
<thead>
<tr>
<th></th>
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### HS Academic Achievement

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<th>None</th>
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### Enrollment Requirement

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<th></th>
<th>Part-time</th>
<th>Full-time; monetary incentives for on-time</th>
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### College GPA Requirement

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<th>SAP; monetary incentives for 3.0+</th>
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### Max Award Term, 4-Year Program

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### Max Award Term, 2-Year Program

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<tr>
<th></th>
<th>4 semesters</th>
<th>2 years</th>
<th>4 semesters</th>
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### TN Promise OR Promise MI Achievement

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<th>Last</th>
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### Income Limit

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### Min/Max Award, Public 2-Year

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### Min/Max Award, Public 4-Year

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### Tuition +

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### HS Academic Achievement

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### Enrollment Requirement

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### College GPA Requirement

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</table>

### Max Award Term, 4-Year Program

<table>
<thead>
<tr>
<th></th>
<th>Ineligible</th>
<th>Ineligible</th>
<th>5 years</th>
</tr>
</thead>
</table>

### Max Award Term, 2-Year Program

<table>
<thead>
<tr>
<th></th>
<th>5 semesters</th>
<th>90 credits</th>
<th>3 years</th>
</tr>
</thead>
</table>

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• COA refers to the “Cost of Attendance,” which recognizes the annual cost to attend an institution, inclusive of living expenses;
• SAP refers to Satisfactory Academic Progress, a common financial aid eligibility requirement.
### Key Recommendations for Equitable Financial Aid in Tennessee

Tennessee policymakers have an opportunity to maximize its large investment and drive more students to completing a postsecondary degree or credential by aligning its financial aid system to the experiences of today’s students. A streamlined, flexible financial aid system that acknowledges the economic and personal realities of Tennessee’s students ensures that those whom financial aid is the difference to postsecondary success are able to benefit. To advance Tennessee forward towards its attainment goals, the Education Trust – Tennessee offers the following student-centered recommendations for policymakers:

<table>
<thead>
<tr>
<th>LAST/MIDDLE DOLLAR PROGRAMS</th>
<th>TN HOPE Aspire</th>
<th>MD Guaranteed Access</th>
<th>VA Guaranteed Assistance</th>
</tr>
</thead>
<tbody>
<tr>
<td>First / Last Dollar</td>
<td>Middle</td>
<td>Last</td>
<td>Last</td>
</tr>
<tr>
<td>Income Limit</td>
<td>Family Income &lt;$36K</td>
<td>130% of Poverty Level</td>
<td>Pell Eligible</td>
</tr>
<tr>
<td>Min/Max Award, Public 2-Year</td>
<td>$3,800; not to exceed COA</td>
<td>COA – EFC – Other Gift Aid</td>
<td>Tuition + Fees + Books</td>
</tr>
<tr>
<td>Min/Max Award, Public 4-Year</td>
<td>$6,000 (Yrs 1 &amp; 2); not to exceed COA</td>
<td>COA – EFC – Other Gift Aid (Max Award = $820K)</td>
<td>Tuition + Fees + Books (Avg. Award = $5,964)</td>
</tr>
<tr>
<td>Tuition +</td>
<td>COA</td>
<td>COA</td>
<td>Tuition + Fees + Books</td>
</tr>
<tr>
<td>HS Academic Achievement</td>
<td>3.0 GPA; 21 ACT or 1060 SAT</td>
<td>2.5 GPA</td>
<td>2.5 GPA</td>
</tr>
<tr>
<td>Enrollment Requirement</td>
<td>Full-time</td>
<td>Full-time</td>
<td>Full-time</td>
</tr>
<tr>
<td>College GPA Requirement</td>
<td>2.75 (Yrs. 1 &amp; 2)</td>
<td>SAP</td>
<td>2</td>
</tr>
<tr>
<td>Max Award Term, 4-Year Program</td>
<td>5 Years</td>
<td>4 years</td>
<td>4 Years</td>
</tr>
</tbody>
</table>

### Increase Allocations and Award Amounts

- For Tennessee Promise, implement a $1,000 minimum award amount to allow Pell-eligible students to receive a comparable financial benefit to their non-Pell peers. This policy would allow Pell-eligible students to utilize these funds on non-tuition costs previously not covered by Promise.

- For the Tennessee Student Assistance Award, increase the total allocation and subsequent award amount; Consider implementing a scaled award that significantly incentivizes and rewards students for making on-time progress towards a degree, similar to the Indiana Frank O’Bannon Grant.

- Sustain completion grant funding for Pell-eligible, Tennessee Promise students originally piloted in TCA 49-7-178. Maintaining funding for this initiative will ensure continuous supports for students who may struggle to face critical non-tuition costs.

- Similar to TCA § 49-7-178 which administered a pilot completion grants program for Pell-eligible Promise students, establish a pilot completion grant program, available to Pell-eligible students at 4-year institutions, to address non-tuition ‘life’ event costs. Funds should be administered by institutions, with priority given to universities that serve a student population with an above-average percentage of Pell-eligible students.

### Align Eligibility and Renewal Requirements

- For the Tennessee Student Assistance Award, extend the amount of time that a student is eligible from 4/8 semesters to 5/10 semesters, consistent with Tennessee HOPE and Promise.

- For the Tennessee HOPE ASPIRE award, change the Adjusted Gross Income requirement from $36,000 to include any student that is Pell-eligible. This would align the recognition of financial need with the Tennessee Student Assistance Award and permit more students from low-income backgrounds to benefit from the bonus award.

- For Tennessee HOPE, permit a one-time grace semester for students who fall under the cumulative GPA requirement for renewal. HOPE already permits a student to regain the award one time should they improve their GPA above the cutoff but losing the scholarship makes it less likely that a student would eventually recover. Permitting a grace period would allow students who may have faced challenging life circumstances an opportunity to improve their GPA without giving up a substantial amount of aid.

- For Tennessee Promise, allow students to enroll in an average of 24 credit hours per academic year, rather than 12 credits each semester, and consider a similar shift with Tennessee Reconnect. This shift would offer students the flexibility to enroll in fewer courses should they need to during a semester, so long as they maintain full-time status for the year.
Conclusion

All of Tennessee’s students — regardless of background — deserve an opportunity to pursue a postsecondary degree or credential, but meeting that aspiration means acknowledging how different backgrounds enable or inhibit that promise. Our financial aid system must adapt to reflect the realities of an increasingly diverse student body in which over half of our students come from low-income backgrounds, one in four are enrolled part-time, and one in five are over the age of 25. Tennessee should be proud of its immense investment in college affordability, but solutions that do not consider need or circumstance disadvantage those whom financial aid was intentionally intended to support. By reinforcing our financial aid system and prioritizing a flexible, need-centric design, policymakers have an opportunity to drive Tennessee towards its economic goals and ensure that all students can access the benefits of a postsecondary education.

Acknowledgements

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- Tennessee Board of Regents
- Tennessee College Access and Success Network
- Tennessee State Collaborative on Reforming Education
- The Education Trust National
- tnAchieves
- Samantha Gutter, Consultant

Endnotes

What is Thrive?

Tennessee has received national attention for our work to make college more affordable through initiatives like HOPE and Tennessee Promise. More than almost any other factor, a postsecondary degree is the ticket to achieving social and economic mobility, yet too few students of color and from low-income backgrounds are able to enroll in, afford, and complete college.

Thrive is an initiative of The Education Trust—Tennessee that aims to advance proven strategies to increase the number Black and Latino students progressing to postsecondary education.